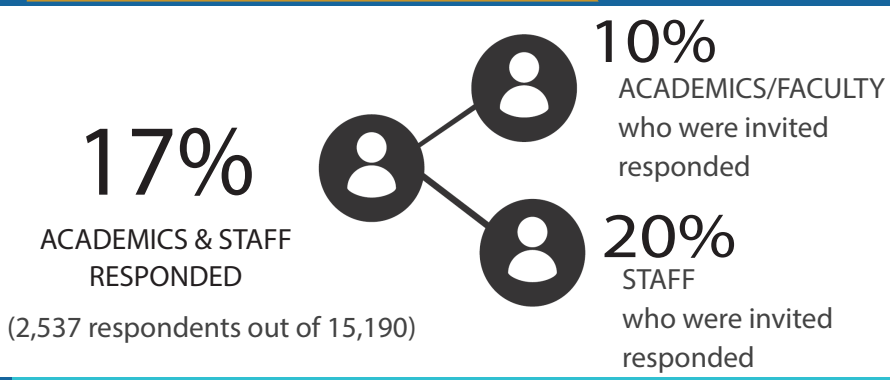


2021 Academic and Staff Customer Satisfaction Survey



FAST FACTS



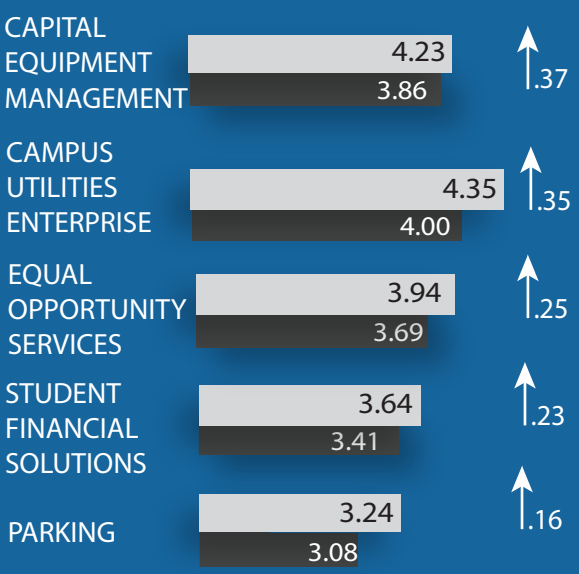
HIGHEST RATED DEPARTMENTS

- 4.63 PASSPORT SERVICES
- 4.62 SIO OFFICE OF CONTRACT & GRANT ADMINISTRATION (SIO-OCGA)
- 4.59 BLACK RESOURCE CENTER
- 4.58 LESBIAN GAY BISEXUAL TRANSGENDER RESOURCE CENTER
- 4.52 CROSS CULTURAL CENTER
- 4.50 INTERTRIBAL RESOURCE CENTER (ITRC)
- 4.50 GLOBAL EDUCATION DEAN'S OFFICE
- 4.42 EMERGENCY OPERATIONS CENTER
- 4.39 FACULTY AND STAFF ASSISTANCE PROGRAM (FSAP)
- 4.36 WOMEN'S CENTER
- 4.36 LIBRARY
- 4.35 CAMPUS UTILITIES ENTERPRISE
- 4.31 INTERNATIONAL FACULTY & SCHOLARS OFFICE
- 4.30 IMPRINTS - PRINT & COPY CENTERS



MOST IMPROVED RATINGS

LEGEND
2021
2020



ACADEMICS & STAFF COMMENTS

BLACK RESOURCE CENTER
 "...consistently brings impactful programs and resources to the staff at UCSD - they also create a welcome support network."

EMERGENCY OPERATIONS CENTER
 "Hard-working, devoted, and resourceful team that has been helping campus since the pandemic began. Always have been responsive and helpful to inquiries."

WOMEN'S CENTER
 "Offering the mom's and parent's support group has been invaluable to me during this time of mostly remote work."

LIBRARY
 "Our campus is so fortunate to have a service-oriented, outstanding, knowledgeable library staff. From Erik Mitchell on down the staff is top-notch."

CAPITAL EQUIPMENT MANAGEMENT
 "...this entire team has been extremely helpful and supportive of our department and its demanding asset management needs. Jamie is a great leader and everyone in the team is doing a great job. They are always professional, courteous, and helpful so keep up the good work."



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